BraunAbility®

Limited Warranty

PRIVATE USE

Lowered Floor
Wheelchair
Accesible
Vehicle

October 2026

614208 Rev A

IMPORTANT

This booklet contains BraunAbility® limited warranties. It should be kept in your vehicle and presented to your Dealer if any warranty service is needed.

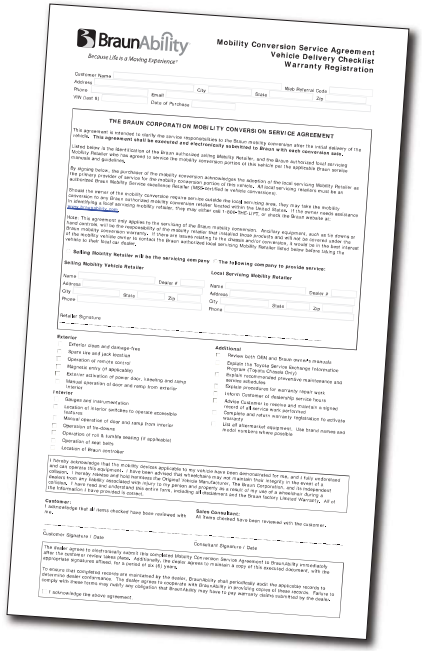
WARRANTY and REGISTRATION INSTRUCTIONS

Examine your vehicle for any damage. Should any damage have occurred during delivery, notify the carrier at once with any claims.

Review the service agreement, delivery checklist and warranty registration form with your sales representative. The form must be signed by the consumer and retailer. A hard copy is available upon request.

The warranty registration form must be processed electronically by the sales representative to activate the warranty. This Warranty Booklet contains detailed terms and provisions applicable to this vehicle.

Record the last eight digits of the vehicle identification number (VIN) in the space provided for future reference. This information must be provided when filing a warranty claim or ordering parts.



BraunAbility

Because Life is a Moving Experience®

Mobility Conversion Service Agreement
Vehicle Delivery Checklist
Warranty Registration

Customer Name

Address

Phone | Email | City | State | Web Referral Code

VIN (last 8) | Date of Purchase | Zip

THE BRAUN CORPORATION MOBILITY CONVERSION SERVICE AGREEMENT

This agreement is intended to clarify the service responsibilities to the Braun mobility conversion after the initial delivery of the vehicle. **This agreement shall be executed and electronically submitted to Braun with each conversion date.**

Listed below is the identification of the Braun authorized selling Mobility Retailer, and the Braun authorized local servicing Mobility Retailer who has agreed to service the mobility conversion portions of this vehicle. All local servicing dealers must be an authorized Braun Mobility Service Excellence Retailer (MSE) certified to perform vehicle conversions.

By signing below, the purchaser of the mobility conversion acknowledges the selection of the local servicing Mobility Retailer as the primary point of service for the mobility conversion portion of this vehicle. All local servicing dealers must be an authorized Braun Mobility Service Excellence Retailer (MSE) certified to perform vehicle conversions.

Should the owner of the mobility conveyance require service outside the local servicing area, they may take the mobility conversion to any Braun authorized mobility conversion retailer located within the United States. If the owner needs assistance in identifying a local servicing mobility retailer, they may either call 1-800-THE-LIFT, or check the Braun website at

Note: This agreement only applies to the servicing of the Braun mobility conversion. Ancillary equipment, such as tie downs or hand controls, will be the responsibility of the mobility retailer that originally sold those products and will not be covered under the Braun mobility conversion warranty. If there are issues relating to the chassis and/or conversion, it would be in the best interest of the mobility retailer owner to contact the Braun authorized local servicing Mobility Retailer listed below before taking the vehicle to their local car dealer.

Selling Mobility Retailer will be the servicing company - **The following company to provide service:**

Selling Mobility Vehicle Retailer

Name | Dealer #

Address

City | State | Zip

Phone

Retailer Signature

Local Servicing Mobility Retailer

Name | Dealer #

Address

City | State | Zip

Phone

Exterior

- Exterior clean and damage free
- Doors ajar and jack location
- Operation of vehicle control
- Magnetic entry (if applicable)
- Exterior activation of power door, traveling and ramp functions
- Manual operation of door and ramp from exterior

Interior

- Gauges and instrumentation
- Location of interior switches to operate accessible features
- Manual operation of door and ramp from interior
- Operation of tie-downs
- Operation of occ & turnlife seating (if applicable)
- Operation of seat belts
- Location of Braun controller

Additional

- Review both OEM and Braun owner's manuals
- Explain the Toyota Service Exchange Telemetrics Program (Toyota Only)
- Explain recommended preventive maintenance and service schedules
- Explain procedures for warranty repair work
- Inform Customer of dealership service hours
- Advise Customer to retain and maintain a signed record of all service work performed
- Complete and return warranty registration to activate warranty
- List all aftermarket equipment. Use brand names and model numbers where possible.

I hereby acknowledge that the mobility devices applicable to my vehicle have been demonstrated for ride, and I fully understand and can operate this equipment. I have been advised that wheelchairs and scooters have limited stability in the event of a collision. I hereby release and hold harmless the Original Vehicle Manufacturer, Transformation Corporation, and its missionary dealers, from any liability associated with the use of these devices and property as a result of my use of a wheelchair during a collision. I have read and understand this entire form, including all disclaimers and the Braun factory Limited Warranty. All of the information I have provided is correct.

Customer:
I acknowledge that all items checked have been reviewed with me.

Customer Signature | Date

Sales Consultant:
All items checked have been reviewed with the customer.

Consultant' Signature | Date

The **Dealer** agrees to electronically submit this completed Mobility Conversion Service Agreement to Braun/Ability immediately after the modifications are taken place. Additionally, the Dealer agrees to maintain a copy of the executed document, with the appropriate signatures affixed, for a period of six (6) years.

To ensure that completed records are maintained by the dealer, Braun/Ability shall periodically audit the applicable records to determine dealer conformance. The dealer agrees to cooperate with Braun/Ability in providing copies of these records. Failure to comply with these terms may justify any obligation that Braun/Ability may have to pay warranty claims submitted by the dealer.

I acknowledge the above agreement.

Vehicle Identification Number (VIN) _____

WARRANTY COVERAGE AND WARRANTY COVERAGE TIME PERIODS

The BraunAbility® ("Braun") warranty covers Braun's modifications and alterations for associated parts for three (3) years or the first thirty six thousand (36,000) miles, whichever occurs first. In addition, the corrosion protection portion of this warranty applies to covered parts (see below) for 5 years and unlimited miles. The 3 year/36,000 mile limited warranty covers substantial defects in materials and workmanship attributable to Braun of the conversion van frame, floor structural components, ramp, door and associated structural components, electrical components, including but not limited to switches, wires, connectors and the controller and interior appearance items such as floor covering and the lower door extension assemblies. The corrosion warranty covers substantial defects in materials and workmanship attributable to Braun of the metal fabrication on or of the frame, floor and lower door extensions. These warranty periods begin on the date that the product is delivered to the first retail purchaser by an independent, authorized dealer of Braun, or, if the dealer places the product into any type of service prior to retail sale, on the date the dealer first places the product in such service.

Rear Suspension Structural Coverage. In addition to the coverage described above, Braun warrants the structural components of the rear suspension solely attributable to Braun against substantial defects in materials and workmanship for a period of five (5) years or the first one hundred thousand (100,000) miles, whichever occurs first, measured from the same warranty start date set forth above. For the avoidance of doubt, the one hundred thousand (100,000) mile limit applicable to this Rear Suspension Structural Coverage is not extended or altered by the unlimited-mileage term applicable to the corrosion portion of this warranty; the corrosion and rear suspension coverages are separate and are governed by their respective mileage limits. For purposes of this Limited Warranty, "structural components of the rear suspension" means only the load-bearing metal structural members fabricated or installed by Braun, including the rear suspension subframe or cradle,

structural crossmembers, trailing arms, control arm structural housings, and structural mounting brackets and welds solely attributable to Braun. This coverage does not extend to wear items or serviceable components, which are governed by the “What Is Not Covered” section of this booklet. All terms, conditions, limitations, exclusions, and discharge events set forth elsewhere in this limited warranty — including without limitation the voiding of coverage for any rental or other commercial use — fully apply to this Rear Suspension Structural Coverage.

This limited warranty applies to the first consumer purchaser, and the next subsequent owner, only. This limited warranty may be transferred once during the warranty period. However, the subsequent owner must submit a warranty transfer form to Braun to make the warranty transfer effective. All rights and limitations within this warranty are applicable to the original and subsequent owner of the product. The subsequent owner’s warranty coverage period is the remaining balance of the warranty coverage period that the prior owner was entitled to under this limited warranty. Warranty transfer forms can be obtained from any independent, authorized dealer, which must be submitted to Braun within thirty (30) days from the subsequent owner’s purchase, and proof of the purchase date must be supplied with the form.

WHAT BRAUN WILL DO TO CORRECT PROBLEMS

In the event that a substantial defect in material or workmanship, attributable to Braun, is found to exist during the warranty coverage periods, it will be repaired or replaced, at Braun's option, without charge to the owner, in accordance with the terms, conditions and limitations of this limited warranty.

Braun's obligation to repair or replace defective materials or workmanship is the sole obligation of Braun under this limited warranty. Braun reserves the right to use new or remanufactured parts of similar quality to complete any work, and to make parts and design changes from time to time without notice to anyone. Braun reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any previously manufactured product. Braun makes no warranty as to the future performance of this product, and this limited warranty is not intended to extend to the future performance of the product. In addition, the owner's obligation to notify Braun, or one of its authorized, independent dealers, of a claimed defect does not modify any obligation placed on the owner to contact Braun directly when attempting to pursue remedies under state or federal law.

LIMITATIONS, EXCLUSIONS AND DISCLAIMER OF IMPLIED WARRANTIES

ANY IMPLIED WARRANTY THAT IS FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS, IS LIMITED IN DURATION TO THE TERMS OF THIS LIMITED WARRANTY AND IS LIMITED IN SCOPE OF COVERAGE TO THE SCOPE OF COVERAGE OF THIS LIMITED WARRANTY. Braun disclaims any express or implied warranty, including any implied warranty of fitness or merchantability, on items excluded from coverage as set forth in this limited warranty. Braun makes no warranty of any nature beyond that contained in this limited warranty. No one has authority to enlarge, amend or modify this limited warranty, and Braun does not authorize anyone to create any other obligation for it regarding this product. Braun is not responsible for any representation, promise or warranty made by any independent dealer or other person beyond what is expressly stated in this limited warranty. Any selling or servicing dealer is not Braun's agent, but an independent entity.

BRAUN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY. THIS EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY, AND THIS EXCLUSION SHALL SURVIVE ANY DETERMINATION THAT THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY HAS FAILED OF ITS ESSENTIAL PURPOSE. This warranty does not cover, and in no event shall Braun be liable for towing charges, travel, lodging, or any other expense incurred due to the loss of use of the product or other reason.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

WHAT IS NOT COVERED

This Limited Warranty does not cover any of the following: defects in materials, components or parts of the product not attributable to Braun, any material, component or part of the product that is warranted by another entity (Note: the written warranty provided by the manufacturer of the material, component or part is the direct responsibility of that manufacturer); items that are added or changed after the product leaves Braun's possession; additional items installed at any dealership, or other place of business, or by any other party, other than Braun; any product used for rental or other commercial purposes (Note: It shall be concluded that the product has been used for commercial and/or business purposes if the product owner or user files a tax form claiming any business or commercial tax benefit related to the product, or if the product is purchased in a business name); normal wear, tear, usage, maintenance, service, periodic adjustments, the effects of condensation or moisture from condensation; mold or any damage caused by mold; imperfections that do not affect the product for its intended purpose; items that are working as designed but that you are unhappy with; problems related to mis-operation, misuse, mishandling, neglect or abuse, including failure to maintain the product in accordance with the owner's manual, or other routine maintenance such as inspections, lubricating, adjustments, tightening of screws, sealing, wheel alignments or rotating tires; damage due to accident or collision, including any acts of weather or damage or corrosion due to the environment; theft, vandalism, fire, or other intervening acts not attributable to Braun; damage resulting from tire wear or tire failure; defacing, scratches, dents or chips on any interior or exterior surface of the product, including those caused by rocks or other road hazards, damage caused by off road use, overloading or alteration of the product, or any of its components or parts;

Rear Suspension Wear and Serviceable Items — Expressly Excluded. Notwithstanding anything to the contraryn, this Limited Warranty does not cover, and Braun shall have no obligation with respect to, any of the following components of the rear suspension, all of which are deemed wear or serviceable items and not "structural components": bushings (including all rubber, urethane, and elastomeric bushings and bushing sleeves); springs (including coil springs, leaf springs, air springs, and any spring isolators, seats, or spacers); shock absorbers and struts (including strut

mounts and bearings); sway bars, sway bar links, and end links; ball joints; tie rods and tie rod ends; wheel bearings and hub assemblies; fasteners; and any related seals, boots, or hardware. Failure, deterioration, noise, alignment change, ride-height change, or diminished performance of any of the foregoing items — whether occurring within or outside the coverage period — is not a warrantable condition under this Limited Warranty. In addition, damage to otherwise-covered structural components caused by the failure, wear, or improper maintenance of any excluded wear or serviceable item is likewise not covered.

Defects and/or damage to interior and exterior surfaces and other appearance items may occur at the factory or when the product is in transit to a dealer. These items are usually detected and corrected at the factory or by the selling dealer prior to delivery to the retail customer. You must inspect the product for this type of damage when you take delivery. If you find any such defect or damage you must notify the selling dealer, or Braun, at the time of delivery to have these items covered by this limited warranty and to have work performed on the items at no cost to you as provided by this limited warranty.

LIMITED WARRANTY

HOW TO GET SERVICE

To obtain warranty service the owner must do all of the following:

1. Notify an authorized service center, of the claimed defect attributable to Braun, within the warranty coverage period designated above;
2. Provide the notification mentioned in (1), above, within ten (10) days of when the owner discovered, or should have discovered, the claimed defect;
3. Promptly schedule an appointment with and take the product to an authorized service center for service; and
4. Pay any transportation costs and all expenses associated with obtaining warranty service.

Since Braun does not control the scheduling of service work at the independent dealerships you may encounter some delay in scheduling or completion of work. If you need assistance you may contact Braun, at 631 West 11th Street, Winamac, Indiana 46996; Customer Experience Group 1-800-488-0359.

If two (2) or more service attempts have been made to correct any covered defect that you believe impairs the value, use or safety of the product, or if it has taken longer than thirty (30) days for repairs to be completed, you must, to the extent permitted by law, notify Braun directly, in writing, at the above address, of the unsuccessful repair(s) of the alleged defect(s) so that Braun can become directly involved in providing service pursuant to the terms of this limited warranty.

EVENTS DISCHARGING BRAUN FROM OBLIGATION UNDER WARRANTY

The following shall completely discharge Braun from any express or implied warranty obligation to repair or replace anything and void this warranty: any rental or other commercial use or purchase of the product (as defined in this warranty), misuse, neglect, collision, accidents, failure to provide routine maintenance (See Owner's Manual), unauthorized alteration, off road use, damage from weather or the environment, theft, vandalism, tampering, fire, explosions, overloading the product and odometer tampering.

LEGAL REMEDIES

Any action to enforce any portion of this limited warranty, or any implied warranty, must be commenced within six (6) months after expiration of the warranty coverage period designated above or the action will be barred because of the passage of time. Any performance of repairs shall not suspend this limitation period from expiring. Any performance of repairs after the warranty coverage period has expired, or performance of repairs regarding any thing excluded from coverage under this limited warranty shall be considered "good will" repairs, and they will not alter the terms of this limited warranty, or extend any warranty coverage period or the filing limitation period in this paragraph. In addition, since it is reasonable to expect that the product will need some service during the warranty period, this warranty does not extend to future performance. It only sets forth what Braun will do and does not guarantee anything about the product for any time period. Nothing in this warranty, or any action of Braun, or any agent of Braun, shall be interpreted as an extension of any warranty period or the filing limitation period in this paragraph. Some states do not allow a reduction in the statute of limitations, so this reduction may not apply to you.

WARRANTY REGISTRATION and MISCELLANEOUS

Your warranty registration records should be completed and delivered to the appropriate companies, including the Braun Delivery Checklist & Warranty form. That form must be returned to Braun within twenty (20) days of purchase. The Braun warranty will not be registered unless this warranty registration is completed and received by Braun. Failure to file this warranty registration with Braun will not affect your rights under this limited warranty as long as you can present proof of purchase, but it can cause delays in obtaining the benefits of this limited warranty, and it changes the start date of the warranty to the date of final assembly of the product by Braun.

Braun agrees to repair or replace any of its factory installed parts found to have substantial defects within the appropriate warranty period designated above, provided that the repair is authorized by Braun and carried out by an authorized service center (a Braun labor schedule determines the cost allowance for repairs). Braun will not honor any warranty claim for repairs or replacement of parts unless the claim is submitted with the appropriate paperwork, and the work is completed by an independent, factory authorized service center. The appropriate paperwork can be obtained by written or phone contact with Braun at the contact information in this warranty.

Braun reserves the right to designate where any warranty work can be performed. Braun also reserves the right to examine any defective workmanship or part prior to giving any authorization for warranty work. Braun's return authorization procedure must be adhered to in order to process any warranty claims.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

BraunAbility

1.800.THE.LIFT®

braunability.com

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